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BEFORE THE
KENTUCKY PUBLIC SERVICE COMMISSION

JUL 25 2005

ACCESS POINT, INC. RESPONSE TO COMMISSION DATA REQUEST
IN ADMINISTRATIVE CASE NO. 2005-00186 DATED JUNE 22, 2005

PUBLIC SERVICE
COMMISSION

1. Does the utility offer a plan that is described, named or marketed as "unlimited"? If yes, identify and describe the plan and provide copies of the tariff sheets on which the plans can be found.

Response: NO

2. If the utility has an "unlimited" plan, are there use restrictions or other limitations on the plan? If yes, describe these restrictions and reference the utility's tariff.

Response: NA

3. How and when are customers or potential customers notified of the limitations on the unlimited plan? Describe the notification.

Response: NA

4. If third parties (agents, telemarketers, consignees, etc.) market, advertise, or otherwise offer end-users the utility's unlimited plan, explain how those "marketers" are required to verify compliance with the notice requirements.

Response: NA

5. Assuming a customer has subscribed to an "unlimited" plan that has use limitations, is the customer notified when those limitations are exceeded? If yes, how is the customer notified?

Response: Do not offer "unlimited" plans
(NA)

6. How and when are customers notified that changes have been made to the plan?

Response: NA

7. Are customers asked to check the number of minutes they have used in order to determine if they will exceed the plan's limitations?

Response: ~~NA~~ NO

8. Explain why the utility markets, names or describes a plan that is "unlimited" when limits on the plan exist.

Response: NA

9. Explain how the utility ensures that the unlimited plan is offered and the rates, terms, and conditions of service are applied without discrimination as required by KRS 278.170(1).

Response: NA

10. Provide summary records of all complaints received by the utility regarding any unlimited plans offered in Kentucky since January 1, 2001. Include the date that the complaint was opened, customer class, description of complaint, description of complaint resolution, and date the complaint was closed.

Response: None

BEFORE THE
KENTUCKY PUBLIC SERVICE COMMISSOIN

ACCESS POINT, INC. RESPONSE TO ATTORNEY GENERAL DATA REQUEST
IN ADMINISTRATIVE CASE NO. 2005-00186

1. Please provide copies of all advertisements, regardless of medium, solicitations, and explanations provided to the public to introduce, explain and/or market any plan labeled or otherwise described as "unlimited." In the event that the medium used is audio or video in nature, a transcript of same is deemed sufficient.

Response: *None*

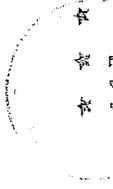
2. Please provide a copy of any and all contracts signed by customers who have participated or are participating in a plan labeled or otherwise described as "unlimited." This request seeks only a copy of the blank contract(s), not the executed copy for every customer.

Response: *None*

ACCESS POINT INC.
A TELECOMMUNICATIONS COMPANY

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